

DE 11 2018, Coverphoto: © iStockPhoto, Vasyi Dolmatov

SWITCHhub

For Platform Customer



SWITCH



SWITCH
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SWITCHhub: The Vision

Today, Swiss universities can access an unmanageable number of digital services to assist in their daily work. These services are organised independently of each other and the digital solutions are distributed across the entire Swiss higher education landscape. The SWITCHhub bundles the digital solutions for research and teaching under the control of the entire university landscape.

Benefits for Platform Customers

By offering an integrated, official network, platform customers such as IT service providers and eScience teams can organise digital solutions centrally and disseminate them with precision among their end users.

- One-stop-shop to discover relevant and new digital services: academic, commercial as well as SWITCH services
- Straightforward access to a network of digital solutions
- Simple, secure access for end users via SWITCH edu-ID
- Controlled distribution of digital solutions to relevant end users; usage statistic reporting
- Role in designing CSH governance, e.g. with reference to services, quality evaluations and regulations
- Collaboration and networking with colleagues from other institutions
- High security standard guaranteed thanks to SWITCH network

SWITCHhub



The catalogue shows all available services, including a short description of the respective service.

What can SWITCHhub do?

SWITCHhub simplifies the administration and distribution of digital services at universities.

- Comprehensive catalogue with the available digital services
- Short description of the listed services including system requirements, so that users can find the right service as quickly as possible
- Centralised license management with the option of a quick service request for additional licenses if required
- Insight into user statistics
- Manual and automatic provision, depending on the digital service
- Overview of services ordered, which can be immediately started using single sign-on

Options for Platform Customers

Platform customers can manage the service contracts negotiated by SWITCH in two different ways:

- 1 **SWITCH online shop**
You can use the existing SWITCH online shop (store.switchhub.ch). Here, employees and students can view, select and order from the catalogue of services offered by SWITCH.
- 2 **Own online shop**
With just a little effort, you can create an online shop for your institution with your own selected range of digital services. This gives you plenty of flexibility in terms of selection, special offers, design etc. Your own invoicing will also be clearly displayed.

Contact us

E-Mail: info@switchhub.ch
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Cloud Brokerage

The following offers are part of the SWITCHhub:

- Infrastructure as a Service (IaaS)
- Platform as a Service (PaaS)
- Software as a Service (SaaS)
- Data as a Service (Daas)

Governance

The higher education community offers the ideal landscape for ambitious partnerships. The SWITCHhub thrives on innovations coming out of a broad-based community in which needs can be identified by tapping into work and interest groups in an optimal way.

Guidelines Board

Participation in the Guidelines Board gives institutions that use the SWITCHhub or offer academic services a decisive say in the design of the offering, which generates added value for the entire university and research landscape. Within this ecosystem, SWITCH is a neutral operator, a coordinating intermediary, and a consultant in a wide range of areas.